

## Electronic Acknowledgement Receipt

<b>EFS ID:</b>	5218353
<b>Application Number:</b>	10687956
<b>International Application Number:</b>	
<b>Confirmation Number:</b>	9862
<b>Title of Invention:</b>	Method and system to provide expert support with a customer interaction system
<b>First Named Inventor/Applicant Name:</b>	Robert Joyce
<b>Customer Number:</b>	21186
<b>Filer:</b>	James A. Scheer/Lisa Harris
<b>Filer Authorized By:</b>	James A. Scheer
<b>Attorney Docket Number:</b>	2950P085
<b>Receipt Date:</b>	24-APR-2009
<b>Filing Date:</b>	17-OCT-2003
<b>Time Stamp:</b>	18:02:41
<b>Application Type:</b>	Utility under 35 USC 111(a)

### Payment information:

Submitted with Payment	yes
Payment Type	Deposit Account
Payment was successfully received in RAM	\$ 1300
RAM confirmation Number	5058
Deposit Account	230920
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## File Listing:

Document Number	Document Description	File Name	File Size(Bytes)/ Message Digest	Multi Part /.zip	Pages (if appl.)
1	Amendment Submitted/Entered with Filing of CPA/RCE	p96759amendment.PDF	812848	no	17
			a35be00d346ff1194cc04697a2c01c7e57ac9421		

### Warnings:

### Information:

2	Extension of Time	p96759extoftime.PDF	73003	no	1
			7ff26838786ef710a890b029e6c238bf7db389ce		

### Warnings:

### Information:

3	Request for Continued Examination (RCE)	p96759rce.PDF	93297	no	1
			a724a59beeb9cf47b02a23f30b69470170ef6940c		

### Warnings:

This is not a USPTO supplied RCE SB30 form.

### Information:

4	Fee Worksheet (PTO-875)	fee-info.pdf	31896	no	2
			8609e4835b0ff50fda54ff6e454740cfcd1000f5		

### Warnings:

### Information:

<b>Total Files Size (in bytes):</b>	1011044
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### New Applications Under 35 U.S.C. 111

**If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.**

### National Stage of an International Application under 35 U.S.C. 371

**If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.**

### New International Application Filed with the USPTO as a Receiving Office

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